

FAQ (v1.0)

Description

FAQ question and answer system.

Have multiple categories and subcategories of questions and answers. The FAQ entries are also searchable.

Configuration

The configuration file for this plugin is **system/FAQ/FAQConfig.xml**

commandFAQ

The command shows the categories, subcategories or entry (depending on any parameters). You can set the `authLevel` to control who is allowed to access the command. The output is used to define where the output from the command will go.

- **authLevel** - ANY, ADMIN, MASTER, TRUSTED, NONE
- **output** - CHANNEL, PM, NOTICE

```
<commandFAQ authLevel="none" output="channel">!faq</bla>
```

commandSearchFAQ

The command searches the FAQ entries for an exact match anywhere within the questions and answers. You can set the `authLevel` to control who is allowed to access the command. The output is used to define where the output from the command will go.

- **authLevel** - ANY, ADMIN, MASTER, TRUSTED, NONE
- **output** - CHANNEL, PM, NOTICE

```
<commandSearchFAQ authLevel="none" output="channel">!searchfaq</bla>
```

faqs

The FAQ questions and answers. These have to be edited by hand at this point. The default faqs should give a good idea of the structure needed.

```
<faqs>
  <category name="ppf" id="1">
    <subcategory name="running" id="1">
      <faq id="1" question="What do I need to run PPF?"
        answer="PPF is written in Java, so you must install, or have installed, a Java Virtual
Machine (JVM) to run it.
          Check out http://www.java.com/ to find a suitable JVM for your system"/>
      </subcategory>
    </category>
  </faqs>
```

```
<commandSearchFAQ authLevel="none" output="channel">!searchfaq</bla>
```

Commands

View FAQs

Command: !faq

Description: With no parameters, this will show the available categories. With a category as a parameter, it will show the subcategories. With a subcategory as a parameter, it will show the questions. With a question id as the parameter, it will show the answer.

Auth Level: none

Where to give command: channel

Outputs to: channel

Example(s):

- !faq
- !faq ppf
- !faq other
- !faq 1.5.1

Search FAQs

Command: !searchfaq

Description: This will search the FAQ questions and answers for an exact match on the given search word(s)

Auth Level: none

Where to give command: channel

Outputs to: channel

Example(s):

- !searchfaq not a recognized command

Change History

v1.0	First Version by DeadEd
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